

Privacy Policy

This privacy policy guide is based on the APPs in the *Privacy Act 1988* (Privacy Act) and the Office of the Australian Information Commissioner's (OAIC) *APP guidelines*.

Summary

Thank you for visiting *candypants.com.au* your online pleasure zone. We respect and protect the privacy of our customers. This privacy policy tells you how we collect and use information. The term "Personal Information" in this privacy policy means any information from which your identity is apparent or can be reasonably ascertained. For the purposes of purchasing product and creating an account with us, we will ask you for your personal information.

Scope

The purpose of this online store is to provide you with quality adult sex toys and pleasure items in a discreet and timely manner.

Collection of Personal information

We have a secure connection FSL certificate to encrypt personal information collected. Any personal information held in our database is held at a secure third party data centre with state of the art security measures to ensure the privacy of our customers. If you purchase with us or create an account, we will collect your name, phone number, email address, mailing address and any other critical information specific to the delivery of our products. When purchasing with PayPal or a credit card, cardholder data is not stored on the server, only transmitted to the payment gateway at the time of a purchase. This data transmission is encrypted (please see Website Terms & Conditions for further information).

Disclosure & Sharing of Information

Candy Pants Adult Toys will never share your personal information, email or any other information with third party, other than in circumstances such as unlawful activity or serious threats to health and safety. We will only use your email for order confirmation, customer service issues or to provide your tracking code. All email addresses on our newsletter list are opt in only (we do not automatically add your email to this list).

Rights, Choices & Complaints

As a customer, you have the right to request access and correction of personal information held about you. Please contact us at info@candypants.com.au to request information held about you. To make changes to your personal information, simply log on to your account. To



protect your privacy and the privacy of others, we will need evidence of your identity before we can grant you access to information about you or change it. You may make a complaint about the way we handle your personal information by contacting support@candypants.com.au. We undertake to respond within 7 working days. If the request takes longer to resolve, we will be in contact with a resolution date.

How we protect your Personal Information

This online service is hosted in Australia in secure facilities. To help protect the privacy of data and personal information we collect and hold, we maintain physical, technical and administrative safeguards. We update and test our security technology on an ongoing basis.

We train our employees about the importance of confidentiality and maintaining the privacy and security of your information. Access to your Personal Information is restricted to employees who need it to provide products and services to you.

Website analytics

To improve your experience on our site, we may use 'cookies'. Cookies are an industry standard and most major web sites use them. A cookie is a small text file that our site may place on your computer as a tool to remember your preferences. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website.

Our website may contain links to other websites. Please be aware that we are not responsible for the privacy practices of such other sites. When you go to other websites from here, we advise you to be aware and read their privacy policy.

Our website uses Google Analytics, a service which transmits website traffic data to Google servers in the United States. Google Analytics does not identify individual users or associate your IP address with any other data held by Google. We use reports provided by Google Analytics to help us understand website traffic and webpage usage.

By using this website, you consent to the processing of data about you by Google in the manner described in <u>Google's Privacy Policy</u>- external site and for the purposes set out above. You can opt out of Google Analytics if you disable or refuse the cookie, disable JavaScript, or use the opt-out service provided by Google- external site.

Candypants.com.au also uses interfaces with social media sites such as Facebook, LinkedIn, Twitter, Instagram and others. If you choose to "like" or "share" information from this website through these services, you should review the privacy policy of that service. If you are a member of a social media site, the interfaces may allow the social media site to connect your visits to this site with other Personal Information



Contact Us

Phone: (02) 4313 9914

Mailing Address: Parcel Locker 10133 95652

25 Railway Street

WOY WOY NSW 2256

Email: support@candypants.com.au
Website: www.candypants.com.au